

FACULTY OF COMMERCE & BUSINESS MANAGEMENT
BBA (Gen) CBCS I-Year (II-Semester) Regular Examinations, August-2023
Organizational Behaviour

Time: 3 Hours

Max Marks: 80

SECTION-A

(5×4=20 Marks)

Answer any Five questions from the following

1. Explain the concept of Learning.
2. State the determinants of Personality.
3. What is Managerial Grid?
4. Write a short note on Leadership.
5. Write a note on Group Dynamics.
6. What is Transactional Analysis?
7. What are change agents?
8. Define Organizational Development.
9. Write a note on organizational power and politics.
10. What is Morale?

SECTION-B

(5×12=60 Marks)

Answer all the questions from the following

11. (a) Discuss the factors influencing organizational behaviour.
(OR)
(b) Define Personality and explain the stages of personality development.
12. (a) Explain the concept of motivation and its importance in an organization.
(OR)
(b) Explain the various styles of leadership.
13. (a) Explain the meaning of Groups and various types of Groups in an organization.
(OR)
(b) What is Group Cohensiveness? Explain the factors influencing group cohesiveness.
14. (a) Define Change and discuss the factors contributing to organizational change.
(OR)
(b) Explain the process of organizational development.
15. (a) Differentiate between organizational culture and organizational climate.
(OR)
(b) What is Organizational Effectiveness and discuss the indicators of organizational effectiveness.